

August 26, 2015

Boyle's Aluminum and Screening

770 N Gross Ave Ste A

Tarpon Springs FL 34689

Ref Job # 8613

Thank you to the entire Boyle's team that made my new screen room a reality.

Terry Boyle and Myron: on time for the appointments to provide the estimate and get the documents signed to start the process.

Danielle: from my first call to Boyle's through the ones when we played phone tag, she was always courteous, patient with my questions and prompt in returning my calls.

Jarrod: kept me updated with schedule delays due to the monsoon rains that seemed to never end.

Josh and Aaron: they worked like a well-oiled machine and hustled nonstop until a sudden thunderstorm came up. They scrambled to get the roof panels rested on the structure until the rain blew through and they could finish the installation. Thanks to their efforts the job was done in one day instead of the expected two and I only had to use one of my vacation days.

Evan (per Jarrod): replaced the screen panel that had a small defect and added additional caulk to an area that was not totally sealed due to the age of the original structure of my house.

Unknown workers who assembled hundreds of parts and pieces that created such a beautiful structure.

Everyone I had contact with was courteous, knowledgeable, professional and extremely customer focused. You can have the best product in the business but without quality employees you have nothing to offer.

After my budget is replenished, I will definitely schedule gutter and fascia upgrades to my home.

I have referred a coworker to Boyle's. She and her husband (Sarah & Mike Lopez) have a signed contract to replace an area at the front of their home and I know they will be as pleased as I am.

Thank you again to everyone who had any part in making such a vast improvement to the appearance and resale value of my home.



Patricia Newberry

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